

Last updated: Nov 14, 2023



This document contains information about the third-party subcontractors Innervate uses (as a sub-processor or service provider) to provide services to its customers.

EU				
Production DE (Hetzner)	Experience Server + UI Portal	EU: Falkenstein, Germany	Hetzner Online GmbH	Data processing agreement
Production FI (Hetzner)	Experience Server	EU: Helsinki, Finland	Hetzner Online GmbH	Data processing agreement
Production UO (Hetzner)	Experience Server	EU: Helsinki, Finland	Hetzner Online GmbH	Data processing agreement
Data FR (Leaseweb)	Data Warehouse	EU: Frankfurt, Germany	Leaseweb	Data processing agreement
Amazon AWS EU	Data exchange	EU: Belgium (eu-west-1)	Amazon AWS Europe	Data processing agreement
USA				
Data MA (Leaseweb)	Data Warehouse	US: Manassas, VA	Leaseweb	Data processing agreement
Data PA (Leaseweb)	Data Warehouse	US: Parsippany, NJ	Leaseweb	Data processing agreement
Data VH (OVHCloud)	Standby DataMart	US: Vint Hill, VA	OVHCloud	Data processing agreement
Data OR (OVHCloud)	DataMart, Experience Server	US: Hillsboro, Oregon	OVHCloud	Data processing agreement
Production NY (Internap Corporation)	Experience Server	US: New York, NY	Internap Corporation	Data processing agreement
Production SL (Internap Corporation)	Experience Server + UI Portal	US: Santa Clara, CA	Internap Corporation	Data processing agreement
Production VH (OVHCloud)	Experience Server + UI Portal	US: Vint Hill, VA	OVHCloud	Data processing agreement
Production OR (OVHCloud)	Experience Server	US: Hillsboro, OR	OVHCloud	Data processing agreement
Production MV (MacMiniVault)	Preview services	US: Milwaukee, WI	MacMiniVault	Acceptable use policy
Production PX (MacMiniVault)	Preview services	US: Phoenix, AZ	MacMiniVault	Acceptable use policy
Amazon AWS USA	Backups, logs, data exchange	US: USA (us-west-1, us-east-1)	Amazon AWS	Data processing agreement
Canada				
R.A.M. QC (OVHCloud)	RevJet Audience Manager Upload/Import	NA: Quebec, Canada	OVHCloud	Data processing agreement